



Wyreside Lakes – Fishing booking Terms & Conditions.

All customers please read carefully before confirming your booking.

We appreciate your co-operation and understanding on the terms and conditions outlined below and our agreement is formed upon receipt of the required deposit payment or formal confirmation of a booking made. Where discounts are available only one discount will apply per total booking. Bookings should be made on-line but for assistance and further information please call our reception on 01524 792093. Our reception opening hours are from 8am until 5pm November - March and from 7am until 7pm - April to October annually.

If a member of staff is not available please leave a message and we will return your call as quickly as possible or alternatively email us at team@wyresidelakes.co.uk or Facebook inbox us at www.facebook.com/wyresidelakes/

Wyreside Lakes Cancellation and Amendment Policy - Wyreside Lakes are not liable for refunds or expenses you incur in the event they are prevented from fulfilling your booking as a result of circumstances beyond its control. Such circumstances shall include (but not be limited to) war, terrorism, riots or civil unrest, industrial action, flooding, natural disaster, epidemics, health risks or such similar events ("Force Majeure").

If you want to cancel your booking - Your fishing booking is a contract for the provision of leisure services on a specific date or dates and this means **that you do not have a statutory right to change your mind and cancel the contract**. We do, however, offer you the right to amend your contract subject to the provisions below.

If you wish to amend a confirmed booking you must let us know via email, phone or in writing as soon as possible and, in any event, prior to the first day of your booking. Your booking will be amended with effect from the day we receive written notification, subject to us deducting amendment/cancellation charges as set out below. Subject to availability, amendments to your fishing booking can be made up to seven days before your arrival date.

Our Amendment are set out in the table below:

FISHING- PEG BOOKING- No. of days prior to booking start date	Amendment charge
	We take a 50% deposit this payment is non-refundable in all circumstances.
More than 7 days	No fee – booking amended as requested.
Less than 7 days	50% deposit paid towards the booking – will be retained as a cancellation charge If 100% has been paid in advance for the booking – 50% will be retained for a cancellation fee, the remaining 50% can be transferred to a new booking.

All our bookings are taken online via our booking system. A 50% non-refundable deposit will be payable on booking – we DO NOT accept cheques, amex or business cards. No refunds or deposits are given for customer cancellations under any circumstances. When booking you can choose to pay the amount in full or more than 50% deposit required, however the deposit will always be retained to cover costs in the event of a cancellation. If you contact us 7 days or more before your arrival we can transfer your booking date or if there are circumstances beyond our control – such as the Coronavirus pandemic we will move booking dates for you.

CHECKED IN / BOOKED CLIENTS ONLY.

1 partner or children up to the age of 15 are allowed on an overnight stay and campsite charges are applicable. Please ensure you add your guest at the time of your booking as guests cannot be added at a later date, this will not show on your booking receipt, campsite charges are applicable.

Day guests are allowed on the non-member waters please ensure you add your guest at the time of your booking as guests cannot be added at a later date – 1 partner and / 1 child at any one time at a rate of £2.50 per day – dogs £1 per day. Discounts are available for group / lake bookings, or for individual bookings over 7 nights -please telephone reception on 01524 792093 or email us at team@wyresidelakes.co.uk

On entering on any booking either via the online booking system or via reception you agree to abide by all the fishery terms and conditions. You also understand that you may be asked by a fishery bailiff to reel in your rods for inspection at any time and that your vehicle may also be inspected.

We are open for fishing all year excluding Christmas day and Boxing Day.

- The fishery is strictly for anglers only – **We are not open to any visitors**; we are strictly booked clients / checked in clients only.
- **We do not allow any camping units on our fishery this includes motorhomes, campers, tents etc** – we do have a separate campsite to accommodate these units.
- If you have an overnight guest they must be signed in & a camping fee must be paid at reception-(see campsite price list for seasonal variations) this is to cover the usage of amenities such as the toilets & showers. Any other friends or relatives who wish to stay must do so in the camping field or any of the other accommodation at Wyreside Lakes.
- Access to the Lakes with vehicles is via the gravel track. All vehicles on the Fishery must abide by the 10 mph speed limit. Cars must be parked in the designated parking areas. Vehicles must not be parked alongside or at the back of the swims unless parking spaces are allocated - i.e. all roadside swims on Sunnyside 1, Sunnyside 2 and River lakes and also swims 1-5 on Banton's. Under no circumstances should vehicles be driven around the lakes or on any grassed areas.
- Anglers should note that the Fishery entrance will be secured at night. The main gate will be locked at 10.30pm and re-opened at the scheduled times. There is an emergency service for overnight anglers but this is strictly for serious emergencies only. Work call outs and disputes are not classed as an emergency.
- The security barrier is manned during the following seasons / times: April to October 7am until 7pm. 1st November until 31st March 8am until 5pm.
- Please ensure that you keep all your fishing tackle and equipment within eyesight, where possible, leave your bivvy door unzipped and open. Any equipment such as spare rods, spod or marker rods, bank sticks etc not being used should be packed down and stored in your car or bivvy. Wherever possible try to fix the volumes on your alarms so they cannot be removed without noise. Please report anything suspicious, 24hrs a day, to our bailiffs on either- or 07715490325 or 07739039307 or 07947772026. If possible make sure all your fishing tackle is insured for use on the bank, both day and night. Most reputable insurers will cover this if asked. The tackle company, Korda, now offer a specific insurance for anglers. Unfortunately thieves do operate in this area (as commonly found in and around most commercial fisheries) although we have CCTV cameras, a barrier and the main

entrance gate; there are several other access points around the fishery and public rights of way which are difficult to monitor 24hrs a day.

- We reserve the right to close the lake by advance notice for purposes of holding competitions etc. The number of occasions will however be kept to a minimum.